



Unleashed Vitality Acupuncture and Herbal Medicine
Licensed Acupuncture and Traditional Chinese Medicine Services Provider

No-Show & Late Cancellation Policy

A cancellation is considered late when the appointment is cancelled less than 24 hours before the appointed time. A no-show is when a patient misses an appointment without cancelling. In either case, we will charge the patient a missed appointment fee.

If cancellation is necessary, we require that you call at least 48 hours in advance. Appointments may be in high demand, and your advanced notice will allow another patient access to that appointment time. Please notify your practitioner as soon as you know you will not be able to make your appointment.

Alternatively, 48 hours prior to your scheduled time, you can cancel or re-schedule your appointment by logging into your patient portal account via our online booking platform.

Cancellations with less than 24 hours will be billed for 50% of the cost of the appointment.

Patients who fail to show up for a scheduled appointment (no-show) will be billed for the full cost of the appointment.